



**Addendum to the Alarm Monitoring Service Agreement  
3 Year Contract**

Subscriber agrees to keep the alarm monitoring service for three years. If subscriber discontinues this contract before the three year contract is completed, the subscriber agrees to pay the total monthly service charge below, multiplied by the number of months left on the contract.

The security equipment installed at the subscriber's premise is owned by the subscriber. Mountain Rural Telephone Cooperative Corporation (MRTC) offers a 12 month warranty on equipment installed by MRTC technicians. Any equipment purchased from MRTC and installed by Subscriber has no such warranty. After initial warranty has elapsed, if there are any physical or software related issues with said equipment, any costs associated with repairs are a burden of the subscriber, and not Mountain Rural Telephone Cooperative Corporation (MRTC). Absent the subscriber requesting disconnection or making further arrangements on a new contract after this three year contract ends, MRTC will continue the current arrangement on a month to month basis.

Subscriber's security system operates on a communication path using WIFI/Broadband connection through the premise DSL/Internet provided by Subscriber's Internet Service Provider (ISP). Subscriber has option to add an additional communication path with Cellular Backup. If one or both communication paths fail MRTC is not responsible for any loss.

If Subscriber adds cameras to said security system, subscriber understands that if the premise DSL/Internet is not working for any reason, the cameras will not record. Subscriber also understands this system produces screen shots to view remotely. Due to broadband restraints and off-site recording, the cameras cannot be totally depended upon to reproduce 100% of the actions in front of it. Subscriber must have a minimum of 1 Mb upload speed on DSL/Internet to operate this system. MRTC is not responsible for any loss due to equipment failure or DSL/Internet failure.

**Base Installation Charges** \_\_\_\_\_

**Additional Charges** \_\_\_\_\_

**Total Installation Charges** \_\_\_\_\_

**Base Monthly Service Charge** \_\_\_\_\_

**Additional Monthly Service Charge** \_\_\_\_\_

**Total Monthly Service Charge** \_\_\_\_\_

Applicable Law- This addendum and the agreement shall be governed by and construed according to the laws of the State of Kentucky without reference to any conflicts of law rules. Subscriber and Company each irrevocably agree that all claims, actions or proceedings arising out of or from, in connection with, as a result of, related to or as a consequence of this Agreement or the Services (a "Suit") shall be brought exclusively in the state or federal courts located in the district or county where Company is located, and Subscriber and Company each irrevocably and unconditionally consent to the exclusive jurisdiction of these courts.

Subscriber Signature: \_\_\_\_\_

Date: \_\_\_\_\_

Print Name: \_\_\_\_\_



## MRTC RELEASE OF LIABILITY FORM

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The undersigned, which has subscribed to a security monitoring service provided and installed by Mountain Telephone Rural Cooperative Corporation, Inc., ("MRTC"), acknowledges that the equipment provided by MRTC communicates with a monitoring service know as SentryNet, 1341 Sycamore View Road, Suite 300 , Memphis, TN 38134 ("SentryNet"), an independent contractor which, in the event of a breach of or entry into building to which the system is installed, in the event of fire if fire protection is part of the service for which you have subscribed, or in the event of an activation of a Personal Emergency Response System("PERS") if a PERS is part of the service for which you have subscribed, and based upon the criteria you have provided to SentryNet, communicates with the law enforcement, fire protection agency, or emergency response agency you have selected and request such agency to take appropriate action. It is further acknowledged, since MRTC solely provides the equipment and collects a fee for SentryNet which is transmitted to it, that in the event SentryNet, in any way, fails to properly or timely communicate in any manner with the law enforcement, fire agency, emergency response agency or in any manner fails to satisfy its duties and responsibilities for which you have loss or damage, you fully and completely release MRTC from any and all liability and responsibility for such failure of SentryNet and will hold MRTC harmless from any damages or costs, including attorney fees and court costs, in the event you or anyone on your behalf make any claim against MRTC for such failure.

The undersigned acknowledges that he/she has read and understands this document and has had the opportunity for this document to be reviewed by counsel, or anyone of the undersigned's choice.

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Customers Signature

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Date

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Print Customer Name